



The Napier District Masonic Trust

(Incorporated under the Charitable Trusts Act, 1957)

Established 1961

July 2011

To whom it may concern:

The Napier District Masonic Trust operates a 38 bed Rest Home and a 30 bed Continuing Care Hospital for elderly people who require care.

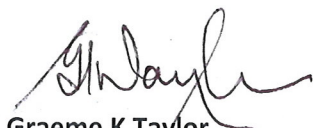
This establishment is situated in Taradale, Napier. At the site there are also 19 two bedroom residential units that are subject to a Deed of Licence and are again occupied by elderly residents.

In 2010 the Trust engaged Hawkes Bay Planned Maintenance Ltd (Derek Leadbetter and his partner Don Arnold) to implement a planned maintenance regime for the Trust.

Derek and Don demonstrated the paperless system and the software to myself and my property supervisor and as a result we decided to implement the system. It would be fair to say that the decision has turned out to be one of the best we have made for some time. The paperless system is extremely efficient and more importantly it is effective.

We have been extremely impressed with the efficiency and thoroughness of both Don and Derek. Problems that are identified are rectified according to the clauses as set out in the contract for service.

We have also been complimented by our auditing agency for the professional and thorough maintenance system that we have implemented. We have no hesitation in recommending both the company and the software package to prospective organisations or individuals.


Graeme K Taylor
General Manager